

Board Meeting Summary

November 30, 2021

Presentation:

Robyn Nocilla was introduced to the group and provided a presentation highlighting the Rapid Access Addictions Medicine (RAAM) clinic which included the following;

- A System Solution – The RAAM Clinic improves quality of care for patients with opioid use disorder or an alcohol use disorder from the emergency department, primary care, withdrawal management services, and/or community agencies. Increases access to treatment and medications for addiction and provides addiction medicine training and support to health care providers in these settings;
- The Hanover RAAM Clinic is a partnership between HDH and Grey Bruce Health Services that started last November to provide quick access to medically assisted, integrative, client-centered care for people experiencing urgent addiction & substance related problems;
- Currently the program staffs a Nurse Practitioner and a counsellor. The HDH clinic is Thursday afternoons from 1-4pm in the quiet room by ED. There has been 155 visits in the past year; and
- Challenges for the RAAM program (appropriate treatment, referrals, stigma, harm reduction, COVID-19).

President and Chief Executive Officer Report

- The background on the Quality Improvement Plan (QIP) submissions for the previous few years. Technical specifications will be shared for this coming year requiring the QIP to be completed by April 1, 2022. Ontario Health, the Ministry of Health and the Ministry of Long-Term Care will be working together to align quality improvement efforts. The plan is to have a refreshed quality improvement tool for 2023-24.
- HDH will be hosting a virtual service awards ceremony on December 15, 2021. Staff, Physicians and Board Members will be recognized for their employment milestones.
- The HDH Foundation will be hosting a “Light the Night” event on December 1, 2021 at 6:30pm in the Garden of Fond Memories.
- Meetings have occurred with Canadian Mental Health Association (CMHA) of Grey Bruce to determine if HDH has potential space for their Urgent Response Team.

Finance/Audit and Property Committee Report

The Finance/Audit & Property Committee met on November 25, 2021. Request for Proposal (RFP) information was received for Audit Services along with presentations from the vendors BDO LLP and KPMG LLP.

Financial statements for the 7th period ending October 31, 2021. At the end of October YTD there was a deficit of \$16,267 before amortization and an YTD deficit of \$177,286 after amortization.

Nominating Committee Report

The Nominating Committee is scheduled to meet on December 13, 2021. There have been no applications received at this time.

Quality Governance and Risk Management

The Quality Governance and Risk Management Committee received a patient story, Accreditation Update, EMRAM Score presentation and Diagnostic Imaging. Quality and safety reports were received for the second quarter.

Vice President of Patient Care Services and Chief Nursing Officer

- The Hanover & District Hospital in partnership with the South West LHIN, Home and Community Support Services has initiated a Flex Clinic within the hospital. The clinic operates three days per week and is staff utilizing an RPN model of care. Referrals are being received for HDH and Hanover Medical Associates patients needing care.
- Surgical Services continues to be busy with reported volumes back to pre-COVID statistics. Data was shared showing visits and type of surgery.
- Patient satisfaction data was shared with the group for Acute Care, Obstetrics, Emergency Department and Surgical Services. All questions shared had a satisfaction score of 94-97%.

For further information, please contact Victoria Cumming, Executive Assistant to the CEO, at 519-364-2340 x 209.