

HDH HANOVER &
DISTRICT
HOSPITAL
ACCESSIBILITY PLAN
Five (5) Year Plan

2020-21

- Wayfinding Project - Directional Signage (on hold due to COVID-19)
- Wheelchair accessible washroom (in progress on Acute Care; washroom/shower)
- Railings replacement
- Evaluate entrances into the building and make suggestions to increase accessibility
- Sharps containers in Public Washrooms

Ongoing Projects:

- Changing faucets in washrooms (being changed to lever handles or motion activated) as repairs and replacement of old ones required.
- Changing door knobs (being changed to lever handles) as repairs and replacement required.
- Higher toilet in washrooms (on going). Short term solution purchase seat adjusters

Future Projects:

- E.R. Accessible washroom.
- E.R. treatment rooms (5-9) larger, more accessible.
- Switchboard and Registration accessible.
- Accessible washroom in X-Ray
- Elevator sound to identify arrival at floor and when door is opening/closing. (to be completed when elevator has to be replaced)

Past Projects:

2019-20

- ✓ Wheelchair accessible washroom in room 117 – pending approval
- ✓ Wayfinding project - declutter and re-organization in preparation for new directional signage
- ✓ Website update approved

2018-19

- ✓ Wheelchair accessible washroom for patient rooms. - Dialysis
- ✓ Higher toilet in washrooms (on going). Short term solution purchase seat adjusters.
- ✓ Wayfinding Project initial planning

2017-18

- ✓ Self-registering kiosks – one in ER, one for OP registration
- ✓ Hearing/Visually impaired phones (2 purchased)
- ✓ Accessible washroom for Dialysis. (In Progress)

- Supportive of shared accessible washroom between Dialysis and FHT

2016-17

- ✓ Wheelchair storage at front entrance
- ✓ Customer service training/education (how to approach and talk to people of all abilities).